



# MaX Compression Enterprise Version 6.0

## Release Notes

### Introduction

These release notes are for MaX Compression Enterprise Version 6.0 (build 1219). They detail the changes between this version and the previous, how to install or upgrade to this version and the licensing / version assurance implications.

### Installation

The product is supplied as a full standard installation package.

On a site with no existing MaX Compression installation, the full setup package should be used. There are no specific requirements or changes to the normal install procedure. See the MaX Compression documentation for details on installing.

On a site which is already running MaX Compression, the product can be upgraded to version 6.0 by first un-installing the previous version and then installing this new version.

### Licensing / Version Assurance

This is a major release update and is available to all customers with a valid license for version 5.4 and a current version assurance contract in place.

*Note : Customers without valid Version Assurance can contact their Account Manager to reinstate version Assurance and then upgrade to this version.*

### Support

Support on any C2C products can be obtained, by customers with a valid support contract, from:-

#### USA

134 Flanders Ave.  
Westborough, MA 01581  
USA

T: +1 508 870 2205  
F: +1 508 870 2250

[support@c2c.com](mailto:support@c2c.com)  
<http://support.c2c.com>

#### International

6 Richfield Place  
Reading, Berkshire RG1 8EQ  
United Kingdom

T: +44 (0)1189 511 211  
F: +44 (0)1189 511 111

[support@c2c.com](mailto:support@c2c.com)  
<http://support.c2c.com>

### New Features

#### Deployment Analyzer included as part of the install

The installer now includes the ArchiveOne Deployment Analyzer (ADA). ADA is installed and run to check and report on the environment before the MaX Compression install takes place.

ADA can subsequently be run at any time to recheck the environment and the installation/operation of MaX Compression.



### **Support for Exchange 2010 SP1 (for MaX Compression Server)**

The MaX Compression Server module now offers full support for Exchange 2010 SP1 servers and CAS arrays.

### **Support for Outlook 2010 - 32 bit and 64 bit (for MaX Compression Client)**

The MaX Compression Client module now offers support for Outlook 2010 (both the 32 bit and the 64 variants). There is still a single MaX Compression Client installer package – this package automatically installs the correct version of the client for the version and bitage of Outlook that is installed on the machine.

## **Other Changes**

### **Client for Outlook 2010 no longer supports 'Batch Compression' mode**

For clients running on an Outlook 2010 system there is no ability to run in "Batch Compression" mode.

### **Client for Outlook 2010 no longer supports 'attach time' compression mode selection.**

For clients running on an Outlook 2010 system there is no longer an additional 'popup' window, when attaching a file, allowing the selection of compression mode – the configured selection mode will always be used.

### **Better handling of Office 2007/2010 documents**

A number of changes have been made to allow MaX Compression client and server to better handle the new Office 2007/2010 formats.

## **Fixed Issues**

- **6983:** If the file name consists of all Unicode characters in the file name, the file is compressed but unable to view it.
- **7090:** Need to trace attachment states
- **6753:** No shortcut to desktop after the installation of MaxCompression Server is complete.
- **6751:** Description in the ADA results for Max Compression
- **6752:** Product name in the System preparation dialog for selecting the configuration server is ArchiveOne instead of MaxCompression.
- **6822:** Help button is not working
- **6817:** Large PDF file when sent as an attachment is not shown in the original form, it is being shown as a zipped file in the inbox
- **6960:** Failure to view attachment if sent from old MC
- **6961:** No publisher of COM add-in
- **6965:** MaxCompression Client: The size of the attachment is not compressed
- **6983:** MaxCompression Client: If the file name consists of all Unicode characters in the file name, the file is compressed but unable to view it.



- **7069:** MC Client doesn't handle 'corrupt' attachments
- **6833:** Attachment appears as zipped in a Machine which has MaxCompression Client Installed on outlook 2010 64 bit
- **6837:** MaxCompression Client Add in is disabled if i load and unload the add in multiple number of times
- **6852:** Multiple attachments are not compressed in a mail
- **6853:** Spelling error in configuration server error message
- **6858:** MaxCompression Server: Version assurance update
- **6859:** MaxCompression Client: Version assurance update
- **6856:** Compression is not working on outlook 2010 32 bit and outlook 64 bit
- **6871:** Forwarded images problem
- **6864:** MAPI Upgrade message when no MAPI is installed
- **6865:** Loading and Unloading of MaxCompression Client add in is sometimes prompting an warning " Unexpected repeat in it call to StartUpAddIn "
- **6828:** MaxCompression Server: After giving a valid licence, it gives an error message dialog which says Licence cannot be validated.
- **6830:** During the Installation process of MaxCompression Server, Set up has prompted an error that Unable to create a suitable Throttling policy for service account.
- **6885:** MaxCompression fails to work after installation
- **6886:** Max compression Client is not accepting # key in the licence for 2010 outlook
- **6891:** MC Client 2010 not handling version assurance beyond 2011
- **6892:** Admin defaults to 'enabled' for unknown mailboxes
- **6895:** Admin fails on x64 Outlook system
- **6896:** Updated Document is not present for the Max Compression Client Installation in build.
- **7090:** Need to trace attachment states
- **6823:** Error dialog is prompted with no message in it.
- **6824:** Max Setup does not detect if MAPI is installed
- **6825:** "Select an Installation option dialog" should not be displayed when the user cancels the Setup
- **6826:** Server 2003 - wrong MAPI version is prompted during installation
- **6819:** MaxCompression Client: Installation of Max compression client is not working in 2007 Environment.
- **6814:** .Net required for ADA
- **6815:** Wrong version displayed for Max Compression Server
- **6816:** There should be: Configuration server instead Exchange server
- **6957:** Monitor version trace



## Known Issues

- **6759:** Apply button on the MaxCompression Admin dialog is not working.
- **6768:** Help Window is not being opened in few dialogs of MaxCompression.
- **6806:** Message on the Title bar is not appropriate.
- **6807:** Trace name is not specified. It's just known as Trace in the logs.
- **6842:** Message displayed in the MaxCompression Configurer should be modified for outlook 2010.
- **6843:** Usability Issue: All the dialogs of Max Compression Admin are not closed if i try to Close the main Dialog of Max Compression
- **6844:** Help button in the MaxCompression Configurer.
- **6944:** MaxCompression server licence fails if it has exchange server name in the licence for Exchange 2010
- **7120:** Size of the message is not shown as compressed size when i have edited the attachment and saved it back to the message.
- **6827:** User's mailbox may be skipped as it may not be listed in AFMail.c2c file
- **6838:** Wrong error message when batch compression disabled
- **6839:** Apply button is always disabled in Max Compression client tab
- **6836:** MaxC client installation should not be possible when Outlook is running
- **6818:** MaxCompression server shuts down after changing configuration server

## Disclaimer of Liability

While every precaution has been taken in the preparation of this document, C2C Systems assumes no responsibility for errors or omissions, or for damages resulting from the use of the information contained herein.