



ArchiveOne® for Files Version 7.2

Introduction

These release notes are for ArchiveOne for Files Version 7.2.0 (build 1116). They detail the changes between this version and the previous (version 7.1.2), how to install or upgrade to this version and the licensing / version assurance implications.

Installation

The product is supplied as a full standard installation package in both 32-bit and 64-bit versions.

There are no specific requirements or changes to the normal install procedure. See the ArchiveOne for Files documentation for details on installing.

Licensing / Version Assurance

This is a full release update and as such is only available to customers with a valid Software Version Assurance (SVA) contract.

Note: *Customers without valid Version Assurance can contact their Account Manager to reinstate version Assurance and then upgrade to this version.*

Support

Support on any C2C products can be obtained by customers with a valid support contract, from:

USA

134 Flanders Road
Westborough
MA 01581
USA
T +1 413 739 8575
F +1 413 739 4980
support@c2c.com
<http://support.c2c.com>

International

6 Richfield Place
Reading
Berkshire, RG1 8EQ
UK
T +44 1189 511211
F +44 1189 511111
support@c2c.com
<http://support.c2c.com>



New Features

There are no new features in this version.

Enhancements

Support for Compressed File systems

ArchiveOne for Files can now archive file data that is located on a compressed drive or folder.

Support for large files

ArchiveOne for Files can now archive files greater than 4GB.

Performance improvements for archive ingestion

ArchiveOne for Files now support an additional method of upload from the Agents (to a file share), which provides a significant performance improvement over the standard Webservice upload method.

If the 'new' upload method is not available, then ArchiveOne will 'fall back' to using the standard method.

Support for Repository 'import'

ArchiveOne for Files now supports the importing of existing Repositories even if the original Repository Config file is missing.

Improved visibility of Agent Availability

An option has been added to the Administration Console to allow admins to 'ping' the Agents to ensure they are available and that the firewalls in between can be traversed successfully.

'Clean' log files option

An option has been added to the Administration Console to allow the admin to 'clean' (i.e. empty) the folders that store the trace/logging data.



Fixed Issues

ID	Description
4598	Fixed issue with Daylight Savings Time causing files to be re-archived.
4585	Fixed hang when core was resetting multiple sessions.
4557	Added missing confirmation dialog for delete from recycle bin in node context menu.
4560	Fixed issue with Dispatcher error and failure to start if Broker not contactable.
4555	Fixed display / update error in Admin Console when performing an action on a node that is not the currently selected one.
4552	Fixed failure to create a repository with a Unicode name.
4548	When a criteria is selected while creating a policy, it no longer allows blank values.
4518	Fixed error that cause the AoneFileDispatcher not to automatically start after a reboot in some environments.
4499	Removed 'hard coded' value for backup location in the NLOG.config file.
4484	Fixed problem with invalid characters in the repository name causing archive aborts.
4444	Changed wording in trace file about actual timeout value when performing stubbing (to remove ambiguity).
4438	Fixed hang that occurred in Admin Console if the Broker was stopped while clicking on the File Agents node.
4430	Fixed error when changing the 'Area of Interest' while the dispatcher service is stopped.
4413	Changed user interface such that other actions can be carried out while archiving is taking place (previously all other actions were halted).
4297	Fixed issue with retrieval policies taking longer than expected to retrieve large files.
4368	Removed visibility of hidden and system folders when running an archive (i.e. do not allow archiving of hidden or system folders/files).
4280	Fixed file handle leak when there was not enough free staging directory space to process the item.
4357	Allow processing of stub files even if they are read-only.
3820	Fixed issue with double clicking the column headers in the search results launching the retrieval dialog then resizing the columns.



Known Issues

Issue ID	Issue Summary
4576	Upgrading from 7.1.1 to latest versions results in 'License is invalid' error. This is expected and requires that a new license be applied.
3985	To use the new upload method, the Agent and DPS services must be stopped and a user account (that has access to the C2C_AOneDPS_Upload share) be specified as the account to run as.
4489	Recalculate repository size dialog is not modal. Opening more than eight of these causes the Admin Console to hang.
4244	The new notifications configuration page does not allow the user to enter logon credentials to connect to the SMTP server.
4594	Index tracing does not 'roll over'.
4590	Small memory leak when generating results after a policy run.