



ArchiveOne Express Version 6.0 Release Notes

Introduction

These release notes are for ArchiveOne Express Version 6.0 (build 2401). They detail the changes between this version and the previous (Version 5.8 SR2), how to install or upgrade to this version and the licensing / version assurance implications.

Installation

The product is supplied as a full standard installation package.

There are no specific requirements or changes to the normal install procedure. See the ArchiveOne Express documentation for details on installing.

In place upgrades can be conducted as long as the customer is running the 5.8 SR2 version of the component (Service, Websites, Quicklink Client, laptop Client or Admin Console)

Note: If you have deployed a prior version of the Quick Link, PST Processor or Laptop Client, it is necessary to deploy the 6.0 version of these components

Licensing / Version Assurance

This is a full release update and as such is only available to customers with a valid Software Version Assurance (SVA) contract.

Note: Customers without valid Version Assurance can contact their Account Manager to reinstate version Assurance and then upgrade to this version.

Support

Support on any C2C products can be obtained, by customers with a valid support contract, from:-

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New Features

Full Support for Exchange 2010 SP1

Previous versions of ArchiveOne Express provided support for Exchange 2010. This version now supports all aspects of Exchange 2010 SP1, including split server role across multiple physical or virtual servers, Client Access Server (CAS) Arrays, Database Availability Groups (DAGs) and Load Balanced CAS Arrays.

New ArchiveOne Audit Service

Previous versions of ArchiveOne wrote audit data to CSV files; this new version has a completely re-architected, 'cradle to grave' auditing infrastructure with an optional SQL, SQL Express or CSV data storage back end.

All service actions are traceable and each stage of the archive process (identification, indexing, compression, stubbing) is audited along with other important 'changes' in the lifecycle of an item in the archive.

New WebAdmin Component

A new website is now available to carry out a number of operational and business tasks. This includes:

Dashboard – a web page providing 'at a glance' information and status on the ArchiveOne solution. This gives textual and visual graphic displays of the status of major ArchiveOne components, views of items being queued or dequeued for archiving and allows basic control over starting and stopping policies and services.

Audit Console – a web page providing search and report facilities for the new Auditing data. This provides a number of predefined filters and the ability to specify a date range.

Legal Console – a web page providing a simplified legal search/discovery interface for non IT business users. It allows simple (Google style) keyword searching as well as multi criteria advanced searching, with Boolean and proximity operators. Search results can be selected and provide a preview of the original item with search term syntax highlighting and the ability to put the items on (or take off) legal hold.

New Search Website

The AOneSearch, end user search website has been completely updated to provide a much better and more intuitive experience. Search results are sortable, filterable and search performance has been improved.



Central Configuration of Client Components

Configuration options for client options (Web Service URLs to use, tracing, retrieval method, folder names etc.) can now all be configured centrally, with defaults that all users get and the option to override individual users if necessary.

Deployment Analyzer

The new ArchiveOne Deployment Analyzer tool is now installed by default on every install. This allows the administrator to run suites of tests to ensure that they are following best practices, notify them of any potential issues and to help troubleshoot any problems they may have.

Enhancements

Progress Visibility Improvements for PST processing

There have been a number improvements around PST Processing to assist with understanding the progress of each individual PST as well as an overall view of the progress of all PSTs.

Outlook 64bit Support for Client Components

All client components (QuickLink, PST Processor, AOneManageForm and Laptop Client) have been updated to support the 64 bit version of Microsoft Outlook 2010.

All client components will automatically detect the 'bitness' of the Outlook version and work correctly, removing the need to install specific client version on specific user machines.

Archive Search Performance Improvements

The speed of searching the Archive Repositories has been considerably improved. Large searches are also split into multiple smaller searches allowing large searches to be cancelled part way through.

Text Extraction Improvements

The components that do text extraction have been moved out to a separate service allowing for better control over third party elements that may have memory leaks or other bugs (such as Adobe's PDF iFilter) and better control over 32/64 bit filter considerations.



Laptop (Sync) Client now works over HTTP

The laptop client can now get it's updated local repositories over HTTP instead of SMB file share access. This allows remote users to get updated local repositories without the need to VPN or come into the office.

Improved granularity of messages for Stage 2 results

The textual results messages for stage 2 have been improved by making them more granular and providing the admin with a clearer indication of what is happening.

Enable or Disable end users for using PSTs

The PST Processor client now has two additional command line options - "disable_pst_use" and "enable_pst_use". These allow or disallow the use (creation) of PST files by the end user.

Known Issues

- **4843**: Website Logon errors should be more verbose - more verbose error message now needs translation.
- **4870**: Add additional 'Remove' methods to data manager API
- **4968**: Policy status dialog keeps refreshing and moving the vertical scroll position back to the top
- **4985**: Manual updates - status bitmap
- **5012**: Uninstall of Policy and reinstall using different username and group, results in the correct permissions not being set to allow processing of items within mailboxes other than the service account.
- **5017**: COMPLIANCE: Uninstall of Compliance and reinstall using different username and group, results in Exchange not noticing the change in permissions for 20-ish minutes.
- **5040**: OL2010 - QL doesn't work correctly with multiple accounts
- **5074**: Introduce 'stall factor' for 1st phase processing
- **5081**: Website text for ACSS_FOLDER_ACCESS_PROBLEM error
- **5085**: Check use of OpenStreamOnFile when switching to Explicit loading of mapi library
- **5089**: Better trace on uncoupled pst error
- **5098**: Consider... refresh on pst node item
- **5115**: PreCommit audit files left after abort?
- **5116**: Progress dialog for 'update messages' vanishes on cancel
- **5118**: Update required to stored empty MM DB
- **5119**: BrowseArchive trace
- **5124**: QL trace start/end
- **5126**: Make the check for Outlook in Admin a bit more clever



- **5130:** If there's no master file, it looks like an error in trace
- **5136:** Advanced details for empty recycle bin, count can get reset
- **5137:** Update RecordCMSGData logic to cope with changes for SearchOnDemand
- **5138:** Getting a lot of separate DCOM trace files when using the SDK.
- **5148:** Search appeared twice on Archive searches node
- **5149:** Consider centrally managing the nlogging states of the websites
- **5186:** Update SDK documentation
- **5202:** Document new ListService API calls
- **5205:** Wording of 'aborted' status in zipmaker
- **5213:** Review Dynazip code - ensure 'noDirectoryNamesFlag' is used correctly
- **5215:** Review 'ldap' reg/config use
- **5233:** Policy summary should include text for 'remove message...'
- **5237:** SDK should be able to get the body for a message
- **5239:** Code review - PolicyCopyMoveMessage() - inconsistent error handling (possible loss of HRESULT)
- **5241:** Code review - Inconsistent error handling in 'PolicyMoveMessageToDeletedItems()'
- **5245:** Change wording of 'ranked search' option in admin
- **5246:** Spot smart quotes in archive phrase searches
- **5247:** Browsearchive tracing
- **5254:** Improve pst finalization tracing
- **5255:** Increase 'eventTime' resolution in the auditing database
- **5258:** Need to add 'repository' to IntegrationFramework results information
- **5263:** Management of temp dir during retrieval
- **5275:** Zipmaker completion should count items which are in listservice but deleted from store
- **5285:** (documentation) SDK requires Bates stamping on retrieval
- **5286:** (documentation) SDK requires functions to change message status
- **5294:** Property change audit in Admin
- **5319:** Speed up per-minute checking policy schedules
- **5322:** SETUP: Abort setup if ASP.NET/Powershell component crashes
- **5339:** PSTProc uncoupled mode doesn't like DN/Display name that contains an apostrophe ('')
- **5416:** Status page should include links to new pages on website
- **5428:** Different tracing for selected threads eg pseudo generation
- **5429:** Bring message marker editor into the build process
- **5431:** Wording on webpage after retrieving a message
- **5432:** Wording on OWA configuration dialog
- **5435:** Option for 'all enabled mailboxes' searches public folders
- **5448:** Message box with no title in setup
- **5463:** WebAdmin: Audit console filter and search data are reset if you navigate to another tab
- **5466:** Customer Request: Pst history list



- **5467:** AOneSync doesn't allow delete of old mailboxes
- **5515:** Add 'Policy Totals' to the html results file
- **5548:** Should not allow duplicate entries in Advanced client configuration window
- **5554:** Cancel button on the "Advanced Audit" page of the system configuration wizard doesn't actually cancel if you have gone to another page
- **5559:** AOneSync password prompt dialog doesn't have focus first time it's shown
- **5593:** Sync over http, admin config entries are only honoured if outlook running
- **5594:** WebAdmin: There needs to be a "reset to default layout" option somewhere.
- **5616:** Cmpl 'immediate' should disallow changing deletion behaviour while running
- **5632:** SETUP management of add-ins
- **5638:** Should consider service-side archive searching tasks
- **5675:** French language files need updating
- **5677:** First time the admin console is run, part of the system configuration wizard can be run through twice.
- **5678:** harmless "c:\MasterNumber.a1i" sometimes created at random times
- **5704:** Retry failed public folder logins
- **5705:** Policy mailbox count includes failed mailboxes as completed
- **5770:** Admin: In the Advanced Client Configuration dialogs, should not be able to create named settings that have leading and trailing spaces
- **5771:** Admin: When creating a new setting for the "Advanced Client Configuration", there needs to be a couple of changes to the dialog that lets you specify the details of the setting
- **5772:** Admin: Need to be able to remove several properties at once from the "Advanced Client Configuration" dialogue.
- **5865:** PST Progress html page edit box
- **5867:** WebAdmin: Annoying "Audit Event Details" widget refresh and reset when you select another audit event
- **5876:** WebAdmin: There needs to be a better way (extra? Improved?) of narrowing down the search for audit events
- **5907:** Manual: States on page 9 (1st bullet point of "Components" section), says that ArchiveOne Service will run on "Windows 2000 or later".
- **5919:** Manual: Express quick start guide list for "supported Software for Server Components" mentions windows 2000

- **5932:** Upgrade: When performing an upgrade with Enterprise, the screen that shows the components to install doesn't list the current install directory of Policy
- **5938:** Repository history context menu item in admin console shows error if no archiving done
- **5941:** Client configuration logic doesn't handle string properties
- **5942:** Get TR tracing working



- **5981:** WebAdmin: When displaying the details of an audit event, the event details information tags (the first column of the table) need to be aligned with the top of the cell for extra readability
- **5982:** WebAdmin: Do we need to implement something to decode the base64 recorded in the mail results audit events if someone wants to look at it.
- **6001:** Compliance: First time admin starts up it doesn't know location of Audit server
- **6003:** WebAdmin: The Activity widgets need to visually display which repository they are monitoring
- **6006:** WebAdmin: UI for advanced search is currently confusing -> Press advanced search to go to advanced search, then advanced search to go to simple search
- **6018:** Search Archive: Get a script error when trying to sort some results by certain columns when in IE compatibility mode (and also in Outlook)
- **6019:** S&R Website: There is loads of wasted space on the Search & Retrieval website to the left and right of the widgets that could be put to better use, especially when viewed in Outlook.
- **6020:** Browse Archive: Next version of Browse Archive probably needs to be updated to be in line with the look and feel of the updated S&R website.
- **6021:** S&R Website: Would it be handy for normal users to get access to the Preview pane for the Search and retrieval website?
- **6028:** WebAdmin: Current widget settings (apart from location) and site theme is not saved
- **6034:** Legal console should clear preview on re-search
- **6035:** legal console highlighting - 'and' and phrases sometimes results in odd word highlighting
- **6036:** WebAdmin: Cannot open the Print window for a message viewed in the preview pane on the Legal Console page is using Opera
- **6043:** Sometimes when the ""Archive Queue - Activity Charts" and "Archive One - Activity" widgets refresh, they display no data when they should
- **6044:** WebAdmin: Using IE 9 Beta for the Web Admin produces some compatibility issues
- **6045:** WebAdmin: Using Firefox 4 Beta for the Web Admin produces some compatibility issues
- **6047:** Logging into one website logs out of another
- **6050:** WebAdmin: Times on widgets on the Dashboard only ever increment when they refresh
- **6049:** WebAdmin: If message body is empty, the Print preview window shows "null" as the message body.

Fixed Issues

- **5542** (JUD-857323): Limit the value for MessageLinkTextSize
- **5465** (GLN-419950): Decode percent encoding when checking 'Folder Path' criteria



- **5457** (JSJ-785485): if a user has a star in their name the PST is not discovered
- **5449** (UYE-175302): Registry-control diagnostic functionality for checking items in list service
- **5447** (UBY-902355): PstProc fails to process uncoupled psts in a timezone ahead of GMT
- **5444** (KET-178985): If pseudo repos generation fails to open service mailbox, retry
- **5443** (KET-178985): Don't consider corrupt messages to cause pseudo repos generation failure
- **5438** (UBY-902355): PSTProc throws exception while managing PST details
- **5434** (KET-178985): Catch processing errors during pseudo repos generation
- **5433** (IKN-561728): MessageLinkReconfig should remove message props which Ex2010 doesn't like
- **5405** (KET-178985): Extend 'paths in zip' fix to pseudo processing
- **5403** (SAX-912024): Manage some errors which appear in setup trace
- **5395** (FIQ-608791): Need a method of coping with changed mailbox DNs
- **5376** (AHY-497855): Add code to link reconfig that will fix Ex2010 crashes whilst running CA backup
- **5341** (IPX-609798): Small memory leak in 'Link Reconfig' possibly causing big problems at a customer
- **5259** (XSR-592059): PST database does not handle queries where the mailbox dn contains an apostrophe
- **5248** (ZCX-388363): Better handle stubs with blank UniqueIDs
- **5244** (-): (Allow inhibiting mailbox thread
- **5243** (TUJ-765319): Change how we get domain context information in Admin
- **5242** (TGO-622574): Consider changing the Admin MSG0003 "failed login" message
- **5211** (QKQ-529196): ?????????? QL retrieval problem
- **5164** (OVH-389167): Setup fails to detect Exchange 2007 SP3
- **5152** (AUS-983367): retrieval may fail if a large property has an invalid size
- **5142** (none assigned yet): PST size in admin show as 'unknown' if zero
- **5134** (HBM-400312): Delete from archive policy action does not work for items archived with earlier versions
- **5127** (DRS-936300): Handle logon failure during policy start, retry and if necessary cleanly abort.
- **5102** (GUL-662133): Allow admin to use secure login for public folders
- **5095** (KTC-340723): Exchange 2003 envelope journaling not handled by Express
- **5030** (GZR-321723): Locking mechanism potentially leaves dangling locks if service crashes
- **5026** (GZR-321723): Customer sees issues with exclusive access locks repositories
- **5025** (EXA-940793): Customer seeing duplicates in the PST Discovery node



- **5019** (WTD-281322) (Customer seeing random crashes during link reconfiguration)
- **4953** (PGH-815787): AOneSearch results page, clicking the bottom to retrieve an item may produce a script error on Outlook 2010
- **4952** (CPP-236321): Should be able to select mailboxes that have been disabled for processing in mailbox manager in archive search definitions
- **4931** (VUQ-403150): Quick link client set wrong date for creation time for items retrieved in cached mode
- **4929** (ZTG-407799): Outlook 2000 fails to display public folder item retrieved through quick link client
- **4872** (TWM-377243): Message "Decryption of file failed" should be self-fixing
- **4867** (MGX-587257): QL access to service configuration should use better default behaviour
- **4856** (-): (Track success/failures of multiple repositories in one run
- **4809** (JUW-879992): Public folder rearchiving getting wrong GUID from arch2
- **4729** (MTJ-764756): PSTDiscovery database contains duplicate rows
- **4660** (MYF-229010): Manage permissions on sync local repository
- **4648** (OEY-928987): Express not journal archiving with combined policies
- **4564** (XAP-935555): PSTProc using PST finalising AND '-determine_pst_location' doesn't work.
- **3729**: Search string containing quotes can cause a crash on the website
- **4764**: Use SearchOnDemand for all admin searches
- **4810**: Check "RemoveNamedProperties" for wrong GUID prop
- **4859**: Track last update time of 1st stage output
- **4886**: List manager is using incorrect memory calculation for limiting item uploads
- **4925**: Increase trace buffer size
- **4960**: QuickLink should register forms
- **4961**: Drop security checks from AOneSearch
- **4962**: Handle rogue YSOD's on search website
- **4964**: Need to better manage zipmaker launching
- **4965**: Add option to Admin to run zipmaker on a selected repository
- **4967**: Express Quick Start guide does not list Exchange 2010 in the Supported service software section...
- **4971**: Trace makes archive search very slow
- **4973**: Install: Page that asks for the Exchange server holding the configuration should have it's wording changed to remove Exchange, as this folder may now be on any machine
- **4980**: Quick Link Client needs building in 64 bit for supporting Outlook x64
- **4981**: PST Proc needs upating to cope with x64 bit Outlook 2010
- **5013**: 64 Bit : PSTProc
- **5020**: MANUAL: Add section in 'Browse Archive' manual - Need SQLBROWSER service running
- **5026**: Customer sees issues with exclusive access locks repositories



- **5030:** Locking mechanism potentially leaves dangling locks if service crashes
- **5035:** Fix ManageForm creating Org form Library on Ex2010
- **5037:** 64 Bit : QuickLink (AOnePolClient)
- **5038:** Create separate service to manage IFilter
- **5054:** Remove the prompt "You have updated a policy and we've changed some NT permissions..."
- **5056:** Remove the 'Rank' column from search results
- **5058:** Do not automatically enable 'Safe Mode' after a crash
- **5061:** UI button to manually start phase 2
- **5066:** Zipmaker status "Updating messages 123 out of 12"
- **5067:** Zipmaker status "Archived 0 messages of 4 examined"
- **5072:** SearchOnDemand crashes MMC after a long search
- **5084:** QL Publishing forms
- **5088:** PST Proc: When Processing PSTs during discovery, status is never changed from "Processing PSTs" and there's no indication that anything is happening
- **5090:** 64 bit build of AOnePolClient
- **5096:** Investige handling Exchange CAS Arrays that do not have a netbios name
- **5100:** Setup - preserve admin reg keys
- **5112:** SETUP check bridgehead service names
- **5128:** Allow reg key to specify what MAPI Admin should use
- **5144:** Process repositories in zipmaker according to listservice state
- **5145:** Add 'retrieve to pst' to the SDK
- **5146:** Update build process with new components
- **5155:** Tidy up zipmaker completion output text
- **5156:** Integrate ArchiveOneDashboard
- **5157:** SETUP changes required for 64bit clients
- **5158:** 'Abort index' dialog has wrong title
- **5159:** PST Proc usage and messages to the user, still mention Exchange for the server holding the configuration data, rather than calling it the configuration server.
- **5170:** Build Onix source
- **5173:** Audit: Client side worker classes for new audit engine
- **5176:** Need to change 'OnixDLL' reg entry
- **5179:** Search behaviour on partial failure
- **5182:** SETUP changes for new Onix
- **5183:** Audit: Create AOneAudit webservice to process audit requests
- **5184:** Dashboard should show version
- **5188:** Use updated post-install doc
- **5189:** SETUP Single install for both QLs
- **5190:** Launcher for PSTProc according to bittage
- **5191:** SETUP Add .Net 3.5 as dependency for service installs
- **5192:** SETUP should install dashboard



- **5193:** SETUP should install Audit service
- **5194:** Investigate 64bit unzip for PSTProc etc
- **5195:** SETUP file layout for PSTProc
- **5196:** IFilter 'service' should be callable from PSTProcs
- **5197:** Dashboard update to use .Net 3.5
- **5200:** Update source for VS2010 builds
- **5203:** QL always in cached mode
- **5206:** MANUAL update minimum h/w specs
- **5208:** Express status issue when run both Policy & Journal
- **5210:** Archive search finds no PF items
- **5212:** Trace file needs to list what types of exclusions it is looking at when discarding messages from an archive search.
- **5214:** PstProc to launch separate process to Ifilter files
- **5223:** Legal Console Development
- **5227:** 64bit components should have distinct filenames
- **5232:** Want separate URLs for websites and webservice
- **5238:** For diagnostics, add a 'function test' page in Admin
- **5242:** Consider changing the Admin MSG0003 "failed login" message
- **5249:** SETUP: Spelling mistake 'Outlook & Exchange MAPI on same machine' dialogue
- **5253:** Check pstproc x64 migration
- **5260:** Ex2010 SP1: Get "Error 1920" from install while trying to start the service, but only with Enterprise version of Policy
- **5261:** Create an audit console (based on ken's mock up)
- **5264:** Trap the 'out of mem' case when failing login from admin to service
- **5266:** No share permissions set on the 3 shares in the services temp directory
- **5269:** Ensure licence agreement text read from branch
- **5270:** Move BrowseArchive project into main solution
- **5272:** Missing directories in Add-ins share is causing issues with creating policies "MSG0222".
- **5273:** Setup should default the 'DCOM' question to 'everyone'
- **5277:** Run websites in an app pool running as service account
- **5278:** Change UpdatePassword to affect app pools
- **5279:** Change zipping technology to ChilKat from DynaZip
- **5281:** SQL Express install in setup
- **5282:** Admin config wizard should prompt for audit database details
- **5283:** Check out PST Status functionality
- **5287:** Need a proposal for Admin UI for QL configuration
- **5288:** Need a proposal for tracking the start size of PSTs
- **5289:** AUDIT: Transport level error when attempting to re-create the audit database whilst the audit service is still running
- **5290:** AUDIT: Add auditing to the Admin console
- **5291:** Audit: Shutdown events aren't caught (admin & service)



- **5292:** Use Fixed property tags for configuration message properties
- **5295:** Audit: Add support for CSV output
- **5296:** Audit: Implement a mechanism to specify the audit type (SQL and/or CSV) as well as the CSV location
- **5298:** Every now and again, I get a report from the first page of a policy to the effect that: "Terminated: The service could not create a connection to Exchange"
- **5299:** Introduced new interface IID_IAOnePolDB9
- **5301:** Switch back to old Onix
- **5303:** PST Progress requires HTML graphing
- **5304:** QL and public folder retrieval
- **5309:** Need to identify cause of a merge failure
- **5311:** Current Memory details report at the start of the trace shows something strange: "22 12:57:01 105877 TraceMemoryDetails got Kernel32=0x770a0000 GetProcessHandleCount=0x771333ef"
- **5312:** FilterService: 64 bit filter service does not appear to be being called. None of my docx and xlsx files are being ifiltered
- **5313:** FilterService: No indication in the trace file about which filter service is being called
- **5314:** FilterService: Service name probably needs to be "ArchiveOne FilterService" & "ArchiveOne FilterServicex64" rather than "FilterService" & "FilterServicex64"
- **5315:** FilterService: executables (FilterService.exe & FilterServicex64.exe) need proper version information on them.
- **5318:** When a policy has just folder criteria (no message criteria), still 'process' all the mails in that folder
- **5324:** FilterService: Filter service fails to call the installed PDF ifilter in order to examine PDF files in most cases
- **5327:** Installer wording for SQL Express
- **5328:** If no SQL installed, get an error during installation
- **5330:** FilterService rased eventlog entry with no description
- **5331:** ADA included in product installation
- **5332:** 64bit files not being copied to releases dirs
- **5333:** Win7 and 64bit Outlook mis-interpreted by Admin
- **5338:** SETUP: New accounts created by the 0.10.0.x builds seem to have problems creating 'Add-Ins' share
- **5340:** Requested updates to PST UI
- **5344:** UI behaviour tweak for 'complete with errors' case
- **5347:** Setup: Spelling errors on the new auditing page of the setup
- **5351:** Application pool will not start if admin account is not a member of local IIS_WPG group on windows 2003
- **5352:** Setup: Unable to save file - Message while installing policy 0.10.0.112
- **5353:** Enable configuration of auditing during installation
- **5357:** SETUP Change default service & QL trace behaviour



- **5359:** Laptop client has default icon in 'add/remove programs'
- **5360:** Improve reporting of public folder access failure during admin startup
- **5361:** 'repeat login dialog hiding' feature needs tweak
- **5362:** Improve error display on login failure
- **5378:** Code: Incorrect index values causing AddUrlAndIdProps() to always be called in Link reconfig
- **5395:** Need a method of coping with changed mailbox DNs
- **5399:** Running Pst proc does not discover Coupled PSTs
- **5401:** Should update the stored PSTDiscovery database to v1.3
- **5402:** MMC has detected an error in a snap-in message when clicked on PSTs Discovered node
- **5403:** Manage some errors which appear in setup trace
- **5406:** On setup's 'you need MAPI' page, add a link
- **5407:** SETUP: Minor text change - SQLExpress should be SQLExpress on the 'Audit Option' page
- **5408:** SETUP: Change text in Audit Option page
- **5410:** Put a desktop link to ADA
- **5411:** Change look and feel of AOneSearch website UI
- **5412:** Ensure new websites are named policy-specific
- **5413:** AUDIT: Events should indicate the product doing the audit
- **5415:** Document search order of QL properties
- **5417:** Appear to have a corrupt or locked or inaccessible mailbox manager mdb
- **5418:** AUDIT: Must have a way to control level of audit
- **5419:** ManageForm could check outlook bittage
- **5421:** Audit console panels not refreshing
- **5422:** Create share for PStProcessor
- **5423:** PST folder name truncated after six characters in the search results
- **5426:** Modify audit console to use new server side JQuery grid control
- **5430:** Add 'view logs folder' to diagnostics page
- **5436:** Message Marker setup updates
- **5437:** Remove PDC references
- **5439:** Update JQDataGrid features
- **5441:** JQueryGrid - Handle data set's larger than 1000 rows
- **5442:** ToJQGridData() - Use a StringBuilder() when constructing the JSON string.
- **5446:** Consider making new 'failed to login' dialog simpler
- **5450:** AUDIT: Handle queued items consistently if they fail to make it to the audit service
- **5453:** Change msg link reconfig update of non-ex2010 properties
- **5454:** Allow sync to synchronise over HTTP
- **5456:** Dashboard - Review use of eventlog widget
- **5457:** If a user has a star in their name the PST is not discovered
- **5458:** Hide 8004011a errors when creating message from cmsg



- **5459:** Audit: Delayed loading of content (loading audit console filters)
- **5460:** Need tidying of snippet data
- **5461:** WebAdmin: "Add Widget" and "Change Settings" do not appear as clickable elements
- **5462:** Update minimum mapi download version to 6.5.8190.0
- **5464:** Remove old 'SyncControl' code from AOneSync
- **5465:** Decode percent encoding when checking 'Folder Path' criteria
- **5468:** SETUP AOneSync registration and files and webservice
- **5471:** ManageForm checkbox on components list when 64bit Outlook?
- **5472:** QL should trace machine name on startup
- **5475:** SETUP: Add stuff to the AuditSettings.INI during install
- **5476:** AUDIT: Update audit console with feedback from Ken/Users etc..
- **5477:** On PST Discovery UI, use 'hide' rather than 'delete'
- **5478:** PST discovery date columns should sort properly
- **5484:** AUDIT: It's easy to blow the fixed size string column limit
- **5485:** Install: Group name shows as <not set> when setting the DCOM security
- **5487:** Install: SS&R website is failing to install on a separate machine to the archive server in my Exchange 2010 environment
- **5488:** Update Password and user@domain format
- **5489:** Auditing: The audit event "root:policy:run:endOK" should also include the results of stage 1
- **5491:** AUDIT: Configuration of audit service in Admin
- **5492:** Configuration of audit service in setup
- **5494:** Dashboard should only allow logins from members of the archiveoneusers group
- **5496:** Auditing: "root:policy:action:copMoveMsg:begin" should mention where the message is being moved from and where it is being moved to
- **5497:** Auditing: "root:policy:action:copMoveMsg:endOK" should mention where the message was moved from and where it was moved to
- **5498:** Setup change for aonesearch website
- **5518:** Build enterprise and OEM compliance from single ism file
- **5519:** Install: If have incorrect version of MAPI installed, you are not told this, just that you need to install MAPI.
- **5520:** Auditing: There are a number of audit events that need descriptions
- **5528:** Install: when going through the install, when the "Exchange Server" page appears, it doesn't have focus when it should.
- **5529:** Cannot use the Search and retrieval website
- **5530:** Install: Installation of "C2C Audit Database" from the install fails on every machine I try it on.
- **5532:** Update to licence agreement
- **5534:** MailBox Manager properties "Advanced" incorrect spelling
- **5538:** Auditing: Do retrieve events need to refer to a parent retrieve event like the Policy run ID and Search ID for cases where there are multiple retrieves of one messages.



- **5539:** Auditing: Not getting any "root:admin:search:run:begin" being logged just yet
- **5540:** Policy does not install .Net 3.5 on win 2008 R2
- **5541:** Auditing: message delivery date is recorded incorrectly in the "root:msg:retrieve:begin/endOK/endFailed" audit events.
- **5542:** Limit the value for MessageLinkTextSize
- **5544:** Auditing: Audit levels in audit xml and in Admin console don't match up.
- **5545:** Advance Search Options
- **5546:** Auditing: Missing items that need auditing about the second phase processing, but currently don't appear to be.
- **5547:** Repository names with illegal filename characters in them result in failure to write the repository definition --> Old bug returned??
- **5562:** There is no "AonePolicyManageForm.exe" in the Install directory
- **5563:** Quick Link Client has default icon in 'add/remove programs'
- **5565:** Problem with tracing or a problem with the code ==> odd machine name reported in admin trace.
- **5566:** Auditing: If the admin console needs to flush audit data to disk, it doesn't appear to be doing this.
- **5567:** Auditing: Issues with flushing audit data to disk on x64 systems when using Admin Console --> Write data to somewhere we should not.
- **5568:** Failure to read LDAP server from AFSettings.C2c is causing a very slow update of the "Status" nodes right hand page (the System summary HTML)
- **5569:** If install admin console on a machine with x64 MAPI on it (Outlook 2010 x64) get a message telling you to run Outlook to configure a MAPI profile.
- **5570:** ArchiveOne Logon Failure message from Admin console is blank --> machine is Windows 7 x64 with only Outlook 2010 x64
- **5571:** Out-of-date message shown by PSTProc
- **5572:** Duplicate messages in the Retrieved messages folder on retrieving an already retrieved item
- **5573:** Install: If cancel install at the install MAPI message, the confirmation message for the cancel appears behind the "Please wait - Gathering informaton about Exchange" message
- **5575:** Install: Pressing Cancel on the Download MAPI dialogue and then pressing Yes on the confirmation about cancelling the setup does not actually cancel the setup.
- **5576:** Should have "AOnePolClientx64" in the Registry when installing Quick link on 64 bit outlook
- **5577:** Can't install if MAPI and Outlook installed
- **5578:** The "Audit Server" configuration wizard page is missing any sort of accelerator key shortcuts.
- **5579:** The "Help" button on the "Audit Server" configuration disalog in the admin console does not work.
- **5581:** Audit Server dialog of the System Configuration wizard in the Admin console, looks like it uses the wrong setting as it's default value.



- **5582:** Help button doesnot work on client configuration and advanced client configuration of Mailbox Manager Properties
- **5583:** Setup Changes for PST Progress
- **5584:** Changes FEEServer for copying PST Progress dependencies
- **5587:** Having issues with installing and running the S&R website from a machine other then the Service machine
- **5589:** Remove RSS from Dashboard login screen
- **5590:** Change Website Title for dashboard/search
- **5591:** Update logo's for Dashboard & Search
- **5595:** WebAdmin: "Add Widget" and "Change Settings" links need to actually look and behave as links and not appear as standard text
- **5596:** WebAdmin: Is the WebAdmin/Dashboard, "ArchiveOne Web Admin" or "ArchiveOne Dashboard"??
- **5597:** WebAdmin: Reporting of the version of the service needs to be altered to correct a mistake
- **5598:** WebAdmin: When log into the WebAdmin, cannot see the "Actions" widget as it appears to be off the bottom of the screen
- **5599:** WebAdmin: When using the "Change settings" link to change the page layout we need to indicate which layout is currenty in use.
- **5600:** WebAdmin: Should try to fit all widget on the Dashboard tab onto a screen with a resolution of 1024 by 768 to avoid having to scroll
- **5601:** WebAdmin: Needs to have a visible separator between "You are logged on as <user>" and "Logout"
- **5602:** WebAdmin: On the login page, the mouse cursor indicates that you can move the "ArchiveOne Logon" and "Recent C2C Articles" boxes around, but you can't
- **5603:** WebAdmin: To aid in the flow of operation, the "Remember me" checkbox on the login page, really needs to be under the test inputs, not under the labels for them
- **5604:** WebAdmin: The "Green" theme looks unfinished when compared to the Blue and Orange ones.
- **5605:** WebAdmin: when adding a new widget, we should mark (in some way) the ones that are already added
- **5606:** WebAdmin: Refresh of any of the widgets causes the Add widget drop down to close when the refresh happens
- **5607:** WebAdmin: The message to say that a widgets refresh rate has been updated needs to mention which widget it was that was updated
- **5608:** WebAdmin: Using the wrong kind of signal to indicate the System Status --> Traffic lights are wrong --> The red always makes me think that something is wrong when ther isn't anything wrong
- **5609:** WebAdmin: "Audit Console" page of the WebAdmin needs changing --> Audit Event filter needs to be moved to the left as you have to use this first
- **5610:** WebAdmin: Cannot get the 3 column view to work. I only ever get two columns and some blank space.



- **5611:** WebAdmin: Could probably create a little extra space on the page by reducing the margins at either side of the page
- **5612:** WebAdmin: The "ArchvieOne|DASHBOARD" image used after logged into webadmin needs to be redone if it is to be used
- **5615:** Setup adding 'receive as' right for group
- **5617:** Unable to retrieve the archived item with windows basic authentication using webservice
- **5618:** Webservice Base Url link missing in the client Trace
- **5619:** Sync website doesn't react to changes in sync settings in admin
- **5620:** New web.config setting in AOnePolFileAccess
- **5621:** Public folder retrievals should always go to retrieved messages
- **5622:** Install: Install log for the Express variant of Policy is named as if we are installing Enterprise so needs renaming in order to avoid confusion
- **5623:** WebAdmin: IE Compatibility mode messes up display of the Archive One Web Admin app. Buttons stack & tabs gain extra lines.
- **5624:** WebAdmin: If launch policy from new Dashboard, message to tell you of launch needs changing
- **5625:** WebAdmin: Status reporting in the "Collecting Service Status" and "Archiving Service Status" widgets needs a change so that it is readable
- **5626:** WebAdmin: Something in the web admin is telling nlog to create and log to a log file in C:\C2CLogs that has no component name
- **5627:** Install: Don't appear to be getting any content in the setup trace that traces the functioning of the system prep part of the setup
- **5628:** AuditServiceLocationPage translation
- **5630:** WebAdmin: Performing an archive search on the Legal console page the "Admin Search" widget sits there permanently "loading"
- **5631:** Alert message for the widget (Start policy etc)
- **5633:** Install: Install log for the OEM variant of Policy is named as if we are installing Enterprise so needs renaming in order to avoid confusion
- **5634:** Manual pst proc 'results' option
- **5635:** If the server specified for the audit server is specified to be reachable by https and the certificate hasn't been accepted yet, user will always get a "cannot connect, do you wish to continue" message
- **5636:** Auditing: When flushing items to disk, we should trace the path to and name of the file that is being used when we flush to disk
- **5637:** Auditing: Need to make it extremely obvious that if connecting to the audit service via https that the service account will need to have the SSL certificate accepted or the audit service will get no audit events for service
- **5639:** Install: Some of the websites get some files installed when the web site component is not installed.
- **5641:** WebAdmin: If an error occurs while logging in, the "Error : Please speak to C2C support" error needs more information
- **5642:** WebAdmin: What's the point of being able to re-arrange the widgets on a page, if they'll only go back to their original positions on a refresh or visit to another page



- **5643:** Wrong product version in the web.config file for the "ArchiveOneWebAdmin" website
- **5644:** Admin: When creating a repository, specifying a name that contains "not allowed" characters results in a message saying that there are characters that are not allowed. Need to say what is not allowed
- **5647:** Auditing: "Rename" of an archive search is not caught and audited
- **5648:** Auditing: Creation of all policies via the Mailbox Configuration wizard in Express does not cause capture of audit events for Policy creation.
- **5651:** Export summary , Export All items to PST , Export Selected items to pst buttons missing under legal console tab when opened in google chrome
- **5654:** S&R Website: The "Advanced search" link on the search and retrieval website, has a text cursor in Firefox, Chrome & Safari --> Makes it look like it isn't a link
- **5655:** We should update the DNLookup table regularly
- **5656:** S&R Website: Impossible to search for something using dates - the controls are never enabled.
- **5657:** S&R Website: Changes required to the S&R Websites Search.aspx page.
- **5658:** S&R Website: Should use a date picker for the date search criteria
- **5659:** Add a mechanism to allow user running admin to get the service memory stats
- **5660:** WebAdmin: Do not appear to be able to load the Audit Console page of the Web Admin properly
- **5661:** Odd files in SysWOW64
- **5662:** WebAdmin and S&R Website: problem with widgets and scrollbars
- **5663:** Web Admin: The "legal Console" page becomes "stuck" after performing a search when using IE9, Safari or Chrome
- **5664:** Mailbox Manager table DNLookup column DN is too narrow
- **5665:** ManageFormx64 should display the instructions for creating "Organization Forms Library" for Outlook 2010
- **5666:** Audit: Setting 'Audit Level' doesn't work if audit server is different from current machine
- **5667:** S&R Website: If installed on a machine other than the service machine, it is not possible to log into the S&R website.
- **5670:** Audit: Clean up the 'Audit Event Filter' with more sensible categories
- **5671:** Audit GUI not handling audit location correctly
- **5672:** Install: If have an incorrect version of MAPI installed, you are told that you must upgrade, and then the install finishes when you press OK. Need to direct where to download it from and change required to message
- **5673:** All components should trace their bitness
- **5674:** Update version assurance
- **5676:** Install: After installing and selecting an add-ins share location that is on a separate machine, I can't run the configuraton wizard in Admin console - Get MSG0011: no write permissions



- **5679:** Install: Can continue the install of AOne even if MAPI is not installed: click cancel on MAPI messages, then answer no to "do you wish to cancel"
- **5680:** Strange permissions on Add-ins and no 'everyone'
- **5681:** WebAdmin: The "Add Widget" area looks odd. It appears that it's the only part of the page that has a black border when it appears.
- **5682:** WebAdmin: jqGrids do not resize with the widgets/windows they are in, resulting in possible odd display.
- **5683:** WebAdmin: The "Change Settings" link appears to use different CSS rules to all other links in the web admin app. Displays Black
- **5684:** WebAdmin: Everytime I load the "Audit Console" page of the webadmin, I get an "Object reference not set to an instance of an object" in the log file.
- **5686:** WebAdmin: Refresh of "Admin Search" widget on the Audit Console page of the web app, resets the view of the widget when it shouldn't really.
- **5687:** WebAdmin: The "Admin Search" widget should probably be renamed to "Audit Search" as it's not actually performing an Admin Search
- **5688:** (audit) WebAdmin: Do not appear to be able to search for all the logged audit events...
- **5689:** If a repository has an apostrophe in it, it is not possible to generate the repository history
- **5690:** Install: During the uninstall of Policy, a log file is created in the %TMP% directory that is just called ".log"
- **5692:** Install: Express install doesn't appear to deposit the FilterService service onto the machine. Can't see service in services.msc
- **5693:** Audit: Implement faster abort logic
- **5694:** Install: When I install Policy (any variant) on my Exchange 2010 environment and try to run the admin console, I get a series of messages that implies that Policy has not been properly installed.
- **5695:** The monitor service stopping logs an event log that appears to be a duplicate and is unknown
- **5696:** Check logic behind 'manage password' admin option
- **5697:** Install: Not installing the S&R website with the service can result in a number of problems after the install.
- **5698:** MSG1603, MSG1604, MSG1605 all need better wording. They are currently identical and could be better
- **5699:** Wrong audit webservice version is shipped with Policy
- **5700:** AOneAudit.dll in "C:\inetpub\wwwroot\AOneAudit\bin" has incorrect version on it
- **5701:** Need to make sure that all necessary new AOneSearch dlls are correctly versioned
- **5702:** Need to make sure that all necessary new ArchiveOneWebAdmin dlls are correctly versioned
- **5703:** ParseStrings failing to generate language files
- **5706:** When performing an archive search using either the S&R website or the legal console, results show a box that has "undefined" in it



- **5707:** The scripts to view items from in the List manager no longer appear to work
- **5708:** WebAdmin: The "Archive Queue - Realtime" & "Archive Queue - Activity" widgets do not appear to work
- **5709:** WebAdmin: Across the board changes required to messages displayed to the user when doing actions from the "Actions" widget.
- **5710:** WebAdmin: The "Action" to restart the Archive Server fails to work properly - Stops service but fails to restart it.
- **5711:** WebAdmin: The action to restart the archive service in the "Actions" widget needs a confirmation message
- **5712:** WebAdmin: Change required to the message you get when you fail to restart the Archive Server --> Need to use consistent terminology
- **5761:** WebAdmin: The "Archive Queue - Activity Charts" widget does not appear to work
- **5762:** Admin: Selecting the "Show Hidden PSTs" context menu option on the "PSTs Discovered" node performs an unexpected action --> Shows PST Progress
- **5763:** Admin: Selecting the "Show Hidden PSTs" context menu option on the "Uncoupled PSTs" node performs an unexpected action --> Shows PST Progress
- **5764:** WebAdmin: Messages shown about changing the update interval for widgets no longer matches the messages about starting various actions and they now look rubbish because of it.
- **5765:** Remove 'rearchiving' page
- **5767:** WebAdmin: on the "Legal Console" page, cannot change the number of results per page from 10
- **5768:** WebAdmin: Does not fail gracefully if you select a large number of results to be returned in the search
- **5773:** You do not have administrative rights to process an uncoupled PST message while trying to process uncoupled PSTs
- **5774:** WebAdmin: If using an internet browser other than IE, cannot enter any search information into the the admin search text boxes.
- **5775:** S&R Website: If using an internet browser other than IE, cannot enter any search information into the the admin search text boxes.
- **5776:** WebAdmin: Legal console searches for dates do not work - dates appear to be ignored.
- **5777:** S&R Website: Searches for dates do not work - dates appear to be ignored.
- **5778:** Admin: There appears to be no method of getting the PST Progress report.
- **5779:** PST Status Report: Report needs some alteration and is confusing (I'm sure tht is based just on it being wrong, actually).
- **5780:** All the PSTs listed in the PSTs Discovered node are not updated in the PST Status Report
- **5781:** QuickLink: 64 bit Quick Link creates "AOnePolClientx64" registry key, but seems to ignore it and reads from "AOnePolClient"



- **5782:** WebAdmin: Grid in the "Audit Event List" widget on the "Audit Console" page, never allows you to show more than 10 items per page.
- **5783:** S&R Website: If perform a search in the "legal console" and get more results than can be shown, results grid shows this --> Would be a handy feature on all S&R website searches (but more difficult to implement).
- **5784:** Audit Console: cannot sort event list by event time
- **5786:** Documentation for pol/cmpl for v6
- **5787:** WebAdmin: When getting an Export Summary of the selected search results from the Search Results widget on the Legal Console page, the count of items from is incorrect
- **5788:** WebAdmin: When exporting a summary to CSV from an Export Summary of the selected search results from the Search Results widget on the Legal Console page, the total count of items is incorrect
- **5789:** WebAdmin: The "Export Results into PST" dialogue needs changes to the data that is displayed.
- **5791:** WebAdmin: When exporting results of an admin search to PST, it is not possible to open the Bates Stamping section of the Export into PST window.
- **5792:** WebAdmin: Please can we have consistent use of caps on buttons on the Legal Console page
- **5793:** WebAdmin: Having issues opening/loading the "Export items into PST" window in several web browsers from the "Export All items to PST" button.
- **5794:** WebAdmin: Having issues opening/loading the "Export Summary" window in several web browsers.
- **5796:** WebAdmin: Having issues opening/loading the "Export items into PST" window in several web browsers from the "Export selected items to PST" button.
- **5797:** Viewing help on browsarchive config page
- **5798:** Browse archive config page, 'view install steps' button should show help
- **5847:** WebAdmin: Download of attached files from email preview takes a very long time --> so long I thought it had errored out.
- **5848:** WebAdmin: Display of snippet data in the "Preview" widget on the "Legal Console" page of Web Admin doesn't always display the first time (2nd time, or sometimes doesn't display at all)
- **5850:** WebAdmin: Status of buttons in the preview pane when you have a message selected implies the message is on hold when it really isn't
- **5853:** WebAdmin: There needs to be a confirmation message before you mark a message as deleted using the "Delete" button in the Preview widget on the Legal Console page
- **5855:** WebAdmin: Marking a message as deleted from teh Legal Console, incorrectly marks the message as "Hidden" rather than "Deleted"
- **5856:** WebAdmin: Notification that the message has been marked as deleted needs changing --> Bad text and looks awful compared to other messages elsewhere.
- **5857:** WebAdmin: Notification that the message has been marked as Off hold needs changing --> Bad text and looks awful compared to other messages elsewhere.



- **5858:** WebAdmin: Notification that the message has been marked as On hold needs changing --> Bad text and looks awful compared to other messages elsewhere.
- **5859:** WebAdmin: Would be nice if the dates shown for various things all over the Web Admin app were in a date format that was actually in use by one of the machines on the network...
- **5860:** WebAdmin: When trying to print a message from the "Preview" widget, the print preview window and thus the printed email do not contain the subject or body of the message
- **5861:** WebAdmin: Browser related issues when opening the Print Preview window for a previewed message
- **5863:** WebAdmin: Imitation of a 3D control in the "Preview" widget on the Legal Console page fails because the blue box is larger at the bottom than the black box, leaving a gap between them.
- **5864:** Update Express manuals
- **5866:** S&RWebsite Classic: Invalid web.config shipped with the classic AOneSearch website --> Multiple <authentication> sections
- **5872:** Upgrade install didn't set app pool password
- **5873:** Auditing: Either wrong information recorded in wrong field or web admin using wrong field --> I think it's the end of first phase event.
- **5874:** Web admin security issue
- **5875:** Auditing: Either wrong information recorded in wrong field or web admin using wrong field --> I think it's the end of second phase event.
- **5878:** Remove exclamation marks from dashboard messages
- **5879:** Auditing: CSV auditing is being done to the wrong location - appears to be hard coded to a certain location
- **5880:** ArchiveOne Status Summary report is displayed on selecting the option to Show hidden PSTs.
- **5881:** SETUP: Initialise the AuditSettings.INI correctly
- **5887:** Auditing: Policies with a Mail Results action set to mail the mail owner doesn't record the policyRunId or the policyUser
- **5888:** Auditing: Policies with a Mail Results action set to mail an administrator doesn't record the policyUser
- **5895:** Auditing: rename of an archive search from the context menu on the admin search node isn't audited
- **5896:** Auditing: Creating a duplicate of another policy from context menu of a policy is not audited
- **5897:** Auditing: Creating a duplicate of another archive search from context menu of an archive search is not audited
- **5903:** Audit: Add stronger wording about the implications of using 'Advanced' audit level
- **5904:** Uninstall: Uninstall of Policy does not remove all folders from c:\inetpub\wwwroot
- **5906:** When loading the PST Progress file, IE gives a message to trust a website with the URL file://os-full



- **5908:** Manual: Need to mention that ADA is installed with Policy --> I can only find references to running in order to test suitability and downloading it from www.c2c.com
- **5909:** Admin: Closing the Help page from the "Advanced Client Configuration" dialogue causes an MMC crash.
- **5910:** Auditing: The capture of the endOK audit details for the mailbox archiving wizard related policies needs to record "policyName" and "policyDescription"
- **5911:** UI changes to dashboard
- **5912:** QLC: My Quick Link client does not appear to be paying any notice to the global configuration settings set via the admin console
- **5913:** QLC: "Trace" registry setting for the 64 bit QLC defaults to off (0), but it should be defaulting to on (1)
- **5914:** Manual: Need to make sure instructions for manually configuring SQL Server Express for auditing are in the manual
- **5915:** Browse Archive: Cannot use the Browse Archive website --> Could not load file or assembly 'Interop.AOnePolLib,Version=5.1.0.0, Culture=neutral, PublicKeyToken=91b1d5429097a3c2' or one of its dependencies
- **5916:** The Express Quick start guide isn't installed with Express.
- **5917:** Upgrade: Upgrading the current GA to new release, need to be more intelligent about the auditing options
- **5918:** Install: Need more guidance about the option to select for auditing when doing a new install
- **5920:** Updates required to manual/help
- **5921:** S&R Website: Cannot search for anything using the Search and retrieval website
- **5923:** WebAdmin: Update the website with extra logs while its performing a integration framework call
- **5924:** ArchiveOne PST Status Report doesnot load the second page
- **5925:** QLC Client configuration dialog handles tracing setting inconsistently
- **5926:** WebAdmin: The default setting of "ResultsCountLimit" in web.config is not high enough. Needs to be more than "GridLimit"
- **5927:** WebAdmin: When printing an item from the "Preview" widget, after the print window closes and the widget refreshes, the preview message body disappears until you click on something else.
- **5928:** WebAdmin: If Web Admin & Auditing are installed on a server that uses HTTPS, may have issues with getting the search criteria groups for the audit search
- **5929:** WebAdmin: If web admin is installed on a server with HTTP, the value of "AOneAudit.Audit" in web.config seems to be set incorrectly
- **5930:** Upgrade: Upgrade of OEM version of Policy fails with Error 1723 - A dll cannot be run.
- **5931:** Upgrade: Different behaviour between OEM and Enterprise setups when performing an upgrade?



- **5933:** WebAdmin: "aoneadminsmall.jpg" is missing from archiveonewebadmin web site.
- **5934:** Cannot use Search & Retrieval website - error complaining that default.aspx is missing from the AoneSearch website install is in the trace files.
- **5935:** Upgrade of S&R Website doesn't complete fully --> Something isn't registered.
- **5936:** Upgrade: After upgrade, unable to log in straight away with the admin console --> saved server name appears to have a new line on the end of it
- **5937:** Upgrade: Upgrading Express, actually uninstalls it
- **5939:** After upgrading from 5.8.2 GA to 6.0.0 Admin console is unable to login
- **5940:** When I restart the service account, I get a report of an application crash in the windows event viewer
- **5943:** ArchiveOne PST Status report progress bar shows incorrect " So far PST data processed % "
- **5945:** Admin: If there are no discovered PSTs, the "View progress..." context menu item does absolutely nothing
- **5947:** Cannot sort data in the Grid in the PST status report by "Path".
- **5948:** Disallow the option to install SQL Express if we're installing on a DC
- **5973:** WebAdmin: Confirmation message about marking an item as deleted needs changing --> needs spelling correction and alteration to the same style as other messages
- **5974:** Auditing: When renaming policies from the context menu, the "root:admin:policy:modify:begin", "root:admin:policy:modify:endFailed", and "root:admin:policy:modify:endFailed" events are missing information
- **6002:** WebAdmin: Hiding and then Unhiding the "Archive Queue - Realtime", "Archive Queue - Activity" and "Archive Queue - Activity Charts" widgets adds an extra "Select Repository" section each time this sequence of actions is performed.
- **6004:** WebAdmin: The "Archive Queue - Activity" figures are incorrect -> then leads the Activity charts to be incorrect.
- **6005:** WebAdmin: The Search box on the Legal Console Page (for performing archive searches) becomes very small when you turn on compatibility mode in IE
- **6009:** WebAdmin: IE compatibility mode makes the drop downs in the Actions widget on the Dashboard page impossible to use effectively
- **6011:** MANUAL express quickstart prereq's wrong
- **6012:** Accessing browse Archive website from Outlook results in a script error
- **6013:** WebAdmin: Search words are not highlighted if they are in the TO, CC, BCC, FROM fields in the preview widget on the Legal Console page.
- **6014:** S&R Website: When viewing the search and retrieval website in Outlook, the "Search" box is very small
- **6015:** S&R Website: Get a script error when moving widget around when the S&R website is viewed in Outlook



- **6016:** BrowseArchive: Trying to retrieve an item from Browse Archive when Browse Archive is viewed in Outlook results in script error
- **6017:** BrowseArchive: Trying to retrieve an item from Browse Archive in a web browser results in an error occurring in the AOneSearch website.
- **6027:** Attempted item retrieve via the link in a message isn't opened in new web browser window --> S&R website doesn't look to be finding the item
- **6032:** Disabling attachment download from preview
- **6033:** WebAdmin: Preview pane doesn't always highlight words according to the phrase searched for
- **6040:** S & R Website: No Web service found

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