



ArchiveOne Enterprise (Policy) Version 6.0 SR1 Release Notes

Introduction

These release notes are for ArchiveOne Enterprise (Policy) Version 6.0 Service release 1 (build 2455). They detail the changes between this version and the previous (Version 6.0), how to install or upgrade to this version and the licensing / version assurance implications.

Installation

The product is supplied as a full standard installation package.

There are no specific requirements or changes to the normal install procedure. See the ArchiveOne Enterprise (Policy) documentation for details on installing.

In place upgrades can be conducted as long as the customer is running the 5.8 SR1 version of the component (Service, Websites, Quicklink Client, laptop Client or Admin Console)

Note: If you have deployed a prior version of the Quick Link, PST Processor or Laptop Client, it is necessary to deploy the 6.0 SR1 version of these components

Licensing / Version Assurance

This is a service release update and as such is only available to all customers with a valid Software Version Assurance (SVA) contract.

Note: Customers without valid Version Assurance can contact their Account Manager to reinstate version Assurance and then upgrade to this version.

Support

Support on any C2C products can be obtained, by customers with a valid support contract, from:-

USA

134 Flanders Ave.
Westborough, MA 01581
USA

T: +1 508 870 2205
F: +1 508 870 2250

support@c2c.com
<http://support.c2c.com>

International

6 Richfield Place
Reading, Berkshire RG1 8EQ
United Kingdom

T: +44 (0)1189 511 211
F: +44 (0)1189 511 111

support@c2c.com
<http://support.c2c.com>



New Features

System Health Check

A new System Health Check feature has been added which runs a predefined set of health checks on a regular basis and emails the results to an Administrator.

All results are available in a HTML format from a dedicated node in the Admin Console.

Deployment Analyzer V2

The new ArchiveOne Deployment Analyzer (version 2) tool is now installed by default on each install. This is also run as part of the installation process, allowing early identification of any potential issues.

Enhancements

Deployment Analyzer V2

The new ArchiveOne Deployment Analyzer (version 2) tool is now installed by default on each install. This is also run as part of the installation process, allowing early identification of any potential issues.

CloudDR

The CloudDR module has been extended to allow migration between onsite and cloud repositories and regular integrity checking.

CloudStorage

A new module 'CloudStorage' has been added to the repository options. This module allow storage of all the repository data and index in C2C CloudStorage service.



Known Issues

ID	Title
6467	ADA: Should we have a "retry" button after tests run during installation?
6470	ADA: Admin Console may crash when trying the set the schedule date >year 3000
6472	ADA: Information purposes tests are inconsistent
6474	ADA: Changes in email notification applied after cancelling
6492	Some browsers can't display results website
6494	Obscure case of a block of skipped mails causing zipmaker abort
6495	Aborted zipmaker doesn't write archive history
6502	Odd characters displayed on the website in a repository name
6503	Unnecessary toolbars on the results website
6523	User should be warned when any tests fail
6528	ADA: Date/Time format displayed for the Test run in MMC and ADA Results in ArchiveOneWebAdmin should be of the same format
6543	ADA test results inconsistent
6565	Zipmaker completion should report orphaned items
6569	Changing an Onsite Repository to a DR Repository Archive folder should be the default Cache folder
6570	User should be allowed to Migrate the Repositories only by selecting the context menu options
6580	Error message should appear when trying to run System Health tests while ADA uninstalled
6586	System Health tests won't run if incorrect email is specified
6601	ADA: The 'view report' option shows test results but doesn't show repository names etc
6602	MMC crash from restarting service then doing 'test email' in admin
6606	BrowseArchive "Loading..." doesn't get translated
6607	BrowseArchive title in IE is "Mail Box"
6627	Archive process skipped after archiving 42 items
6631	We need ADA test for ASP.NET being prohibited
6632	Renaming a policy loses its dynamic data
6634	Default tracing should be set to "standard" instead of none in Policy
6635	Trace levels not matching message has space between Archive and One
6646	Date/Time columns incorrectly sorting on the jqGrid results (Admin/Search) websites
6652	Message saying you cannot Start ArchiveOne policy as there is another policy running has a space between Archive and One
6657	Shutting down and restarting of the Policy service should be graceful



Fixed Issues

ID	Title
6642	admin crashes when defining drive mapped storage manager repository
6644	Changing Aonesearch website from english to french does not change all the text in the page after refresh
6643	Aonesearch Look and feel is different from that of the legal console search.
6657	Shutting down and restarting of the Policy service should be graceful
6646	Date/Time columns incorrectly sorting on the jqGrid results (Admin/Search) websites
6652	Message saying you cannot Start ArchiveOne policy as there is another policy running has a space between Archive and One
6656	Change name of AmazonS3 storage manager
6634	Default tracing should be set to "standard" instead of none in Policy
6635	Trace levels not matching message has space between Archive and One
6627	Archive process skipped after archiving 42 items
6628	Increase upload timeout for Amazon Storage Manager
6618	Compliance should have repos 'convert to dr'
6617	Compliance repos node menu wrong
6630	Xml error in ADA test results when DB cannot be accessed
6616	Two bugs merged from Delta
6626	The 'delete attachments' action gets 'unknown' as the summary
6622	PST finalizing icons are gone
6629	"Last run" and "Last status" columns not updated in a policies node
6609	Upgrade from 6 to 601 doesn't install Amazon storage manager
6620	Windows configuring ArchiveOne Enterprise (Policy) while creating new Repository
6621	Upgrade from 6.0.0 to 6.0.1 doesnot list the Amazon cloud storage repositories.
6632	Renaming a policy loses its dynamic data
6631	We need ADA test for ASP.NET being prohibited
6598	MANUAL needs to mention repository validation schedule
6610	The 'convert to DR' dialog has the title "Dialog"
6479	Needs to manage French language file for BrowseArchive
6611	Policy 'last run' column shows as 1980
6585	Test Details issues for tests 160-163
6603	Test 165 checks the wrong service
6583	Filter Services are not installed when Compliance is in place
6576	ADA test for repos temp disk location fails for repos configured as UNC
6545	ADA should handle linked repositories
6600	ADA: Test 163 should be skipped on 32bit OS.
6563	EXPRESS Change display management for 'auto schedule' concept
6593	SETUP read manuals from 'docs' source folder



- 6607 BrowseArchive title in IE is "Mail Box"
- 6499 ADA: post install audit service tests being run twice
- 6553 MANUAL Check Express
- 6606 BrowseArchive "Loading..." doesn't get translated
- 6582 Context Menu Option " Set Validation Schedule" on Repositories node and the name on the dialog " Validate Repository Schedule" should be consistent
- 6581 ADA: ArchiveOne Deployment Analyser Configure dialog should have a Schedule button instead of Configure
- 6587 ADA: System Health Configure dialog should have a name more consistent with the node
- 6579 ADA doesn't show update download progress any more
- 6584 Tests 160-163 have incorrect error message when they fail
- 6558 ADA: New test request - Check running services
- 6574 If OWA not enabled for displaying retrieved messages, message from AOneSearch looks like an error
- 6566 Admin pol/repos icon should reflect success/failure of run
- 6560 " Validation results " in the validating repository message and the "View Validation Errors" right click option should be consistent
- 6531 ADA: The ADA Results in ArchiveOneWebAdmin should open in a new window or a new tab
- 6530 ADA: The header of the Column displaying Date/Time for ADA Results in ArchiveOneWebAdmin should be Date/Time like in Admin Console
- 6578 Incorrect tab order
- 6599 Help behaviour of system health config dialog
- 6487 Check for blank email addr
- 6471 ADA: Help doesn't work
- 6535 SETUP Retry dialog hidden behind InstallShield Wizard window
- 6586 System Health tests won't run if incorrect email is specified
- 6601 ADA: The 'view report' option shows test results but doesn't show repository names etc
- 6580 Error message should appear when trying to run System Health tests while ADA uninstalled
- 6467 ADA: Should we have a "retry" button after tests run during installation?
- 6602 MMC crash from restarting service then doing 'test email' in admin
- 6503 Unnecessary toolbars on the results website
- 6472 ADA: Information purposes tests are inconsistent
- 6502 Odd characters displayed on the website in a repository name
- 6507 SETUP Show message if installing on DC
- 6477 Enhance Policy/Repository MMC UI with a status column
- 6540 Website Logon errors should be more verbose - more verbose error message now needs translation.



- 6554 Need to set trust level in all websites
- 6490 Trace source of all DCOM connections
- 6537 WebAdmin: Current widget settings (apart from location) and site theme is not saved
- 6538 BrowseArchive trace
- 6539 Browsearchive tracing
- 6529 ADA: 'Not Applicable' in the ADA Results displayed during the Setup should be changed to 'Skipped'
- 6559 Changing Onsite Repository to Cloud Dr Repository should change the display Icon
- 6492 Some browsers can't display results website
- 6548 Select All check box does not allow to Unselect the Results Selected
- 6561 Create an Onsite Repository with no storage manager shows the Amazon S3 Cloud Dr Icon
- 6541 Tests 125 i 126 have the same description
- 6562 Validation Results should be seen once the Validation process is completed
- 6469 ADA: Incorrect symbols on pop up messages
- 6567 Cache Folder empty for a Cloud Dr Repository after messages being archived
- 6571 Adding a linked repository causes the "validate schedule" dialog to appear
- 6573 We should set 'executiontimeout' for all web.configs
- 6569 Changing an Onsite Repository to a DR Repository Archive folder should be the default Cache folder
- 6570 User should be allowed to Migrate the Repositories only by selecting the context menu options
- 6474 ADA: Changes in email notification applied after cancelling
- 6523 User should be warned when any tests fail
- 6470 ADA: Admin Console may crash when trying to set the schedule date >year 3000
- 6528 ADA: Date/Time format displayed for the Test run in MMC and ADA Results in ArchiveOneWebAdmin should be of the same format
- 6543 ADA test results inconsistent
- 6494 Obscure case of a block of skipped mails causing zipmaker abort
- 6495 Aborted zipmaker doesn't write archive history
- 6565 Zipmaker completion should report orphaned items
- 6505 Main service restarted every 2 hours when ServiceMaintenanceInterval set to 1
- 6493 If service is going to restart, it should eventlog
- 6544 ADA needs check for read-only masterfiles in repositories
- 6517 ADA: Update download locations for V2
- 6489 Validate key entered in config wizard
- 6546 ADA: The 'Miscellaneous Checks' isn't actually running anything.
- 6510 ADA: The text in the ADA dialog during policy installation should be aligned
- 6532 ADA: Icon for ADA in Add or Remove programs
- 6549 It's not allowed to remove email address from configuration
- 6550 Wrong title for email configuration in configuration wizard



- 6520 Test 154 - uninformtive error message when test fails
- 6519 Typo in tests 153 and 154
- 6518 Test 117 is duplicated
- 6491 Change ADA Monitor defaults
- 6525 Exchange server name not recognized during installation process
- 6522 It should be possible to export test results
- 6414 PST size is rounded down
- 6526 Application Pools Password had to be reset to launch ArchiveOneWebAdmin after a clean install
- 6485 WebAdmin: Message saying "Bate Stamping is disabled in MMC" should be displayed when the user tries to Bate stamp messages eporting to PST
- 6452 Need to tell user why config wizard is being rerun
- 6451 Search - "ends with" always give 0 results
- 6488 Cloud Access dialog wording
- 6484 ADA does not remember the Email Addrress entered in the Server Data location of the system configuration wizard
- 6496 Admin console cannot reconnect after service restart
- 6504 Typo in retrieval tests
- 6516 Add 'Skipped' column to MMC results
- 6501 [] should be banned in a repository name
- 6511 ADA: " View 1- X of X" the description of the count of number of rows displayed is missing in the ADA Test Results Table
- 6461 ADA: Default website should be displayed when no test results exist
- 6476 ADA: Links on dashboard don't work
- 6466 ADA: Unreadable date/time format on the website
- 6486 There should be a limit for characters in repository name
- 6498 ADA: Repository retrieval test fails when repository is empty
- 6483 ArchiveOneWebAdmin : Widget icons could have tool tips displayed
- 6480 ArchiveOne Web Admin does not display the ADA Results if the Add In share is on the Exchange server machine
- 6482 ADA: ADA widget should have a Refresh button like the Archive Queue widget
- 6468 ADA: Needless prefix in error messages
- 6456 ADA: Use the service account SMTP address for the 'From' field for notification emails
- 6455 ADA: Don't use 'tool tips' for advice on attributes



Disclaimer of Liability

While every precaution has been taken in the preparation of this document, C2C Systems assumes no responsibility for errors or omissions, or for damages resulting from the use of the information contained herein.