



ArchiveOne® Enterprise (Compliance) Version 5.8 SR2

Introduction

These release notes are for ArchiveOne Enterprise (Compliance) Version 5.8 Service Release 2 (build 2012). They detail the changes between this version and the previous, ArchiveOne Enterprise (Compliance) Version 5.8, how to install or upgrade to this version and the licensing / version assurance implications.

Installation

The product is supplied as a full standard installation package.

There are no specific requirements or changes to the normal install procedure. See the ArchiveOne Enterprise (Compliance) documentation for details on installing.

'In place' upgrades can be conducted as long as the customer is running the 5.8 version of the component (Service or Admin Console).

Licensing / Version Assurance

This is a full release update, and as such, is only available to customers with a valid Software Version Assurance (SVA) contract.

Note: Customers without valid Version Assurance can contact their Account Manager to reinstate version Assurance and then upgrade to this version.

Support

Support on any C2C products can be obtained by customers with a valid support contract from:

USA

134 Flanders Road
Westborough
MA 01581
USA
T +1 508 870 2205
F +1 508 870 2250
support@c2c.com
<http://support.c2c.com>

International

6 Richfield Place
Reading
Berkshire RG1 8EQ
UK
T +44 1189 511211
F +44 1189 511111
support@c2c.com
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New Features

Full Support for Exchange 2010

Previous version of ArchiveOne Enterprise (Compliance) provided support for Exchange 2010 in particularly configured scenarios (e.g. single server). This version now supports all aspects of Exchange 2010, including split server role across multiple physical or virtual servers, Client Access Server (CAS) Arrays, Database Availability Groups (DAGs) and Load Balanced CAS Arrays.

Configurable Location (Server) for Add-ins Share

A new page on the install wizard allows the administrator to specify which server they would like to locate the Add-ins share (i.e. the location of the ArchiveOne Configuration Data).

Upgrades

It is now possible to carry out 'in place' upgrades of all components of ArchiveOne Enterprise (Compliance) – this includes the Service and Admin Console.

Upgrades can take place from version 5.8 (Build 1989 or later).

Enhancements

Status / Results Improvements

There have been a number of improvements to the visual status indicators and reporting of archive runs.



Fixes

ID	Description
4074	Exchange 2010 does not allow the ArchiveOne installer to create the mailbox for the service account.
4124	Uninstalling on Windows 2008 Server always asks to stop the ArchiveOne service.
4153	Fixed abort when retrieving all from a search if a zip file is missing.
4464	Admin console displays ArchiveOne Express message box if installed on same machine as Express.
4485	Envelope journal body parsing should handle Exchange 2003.
4765	Fixed memory leak in Admin Archive Search.



Known Issues

Issue ID	Issue Summary
2505	Mailbox Manager changes made by SDK are not reflected until Admin is restarted.
2374	Not using a group during install results in an error opening the admin console.
3978	Adding or removing one user to or from Mailbox Manager with many entries results in admin console hanging for several seconds.
4064	Progress dialog reports incorrect progress when adding multiple users from a DList.
4129	"MSG003: Failed to initialize connection to Exchange Server" needs to be reworded.
5017	Uninstall of Compliance and reinstall using different username and group, results in Exchange not noticing the change in permissions for 15-20 minutes.