



## ArchiveOne® Discovery Manager Version 6.0

### Introduction

These release notes are for ArchiveOne Discovery Manager Version 6.0 (build 1757). They detail the changes between this version and the previous, how to install or upgrade to this version and the licensing / version assurance implications.

### Installation

The product is supplied as a full standard installation package.

There are no specific requirements or changes to the normal install procedure. See the ArchiveOne Discovery documentation for details on installing.

### Licensing / Version Assurance

This is a major release update and as such is only available to customers with a valid Software Version Assurance (SVA) contract.

**Note:** *Customers without valid Version Assurance can contact their Account Manager to reinstate version Assurance and then upgrade to this version.*

### Support

Support on any C2C products can be obtained by customers with a valid support contract, from:

#### USA

134 Flanders Road  
Westborough  
MA 01581  
USA  
T +1 508 870 2205  
F +1 508 870 2250  
[support@c2c.com](mailto:support@c2c.com)  
<http://support.c2c.com>

#### International

6 Richfield Place  
Richfield Avenue  
Reading, UK  
RG1 8EQ  
T +44 1189 511211  
F +44 1189 511111  
[support@c2c.com](mailto:support@c2c.com)  
<http://support.c2c.com>



## New Features

### **Uncoupled PST Processing**

ArchiveOne Discovery now provides the ability to process uncoupled PST files (i.e. PST files that are not loaded into an Outlook profile).

Folder paths can be defined in the PSTProc command line and this will result in the PSTProc reporting back any PST files found in that path (or any subfolders, recursively).

Uncoupled PSTs are displayed in a new node of the Admin Console, and the administrator can begin processing them after an 'owner' has been assigned.

See the updated manual (included in the install) for more details.

### **Full Support for Unicode Character Sets**

ArchiveOne Discovery now fully supports Unicode character sets for searching / criteria matching and all other aspects of the product.

### **Support for Windows Server 2008 (32-bit and 64-bit)**

ArchiveOne Discovery now fully supports Windows Server 2008.

### **Support for Exchange Server 2007 SP1**

ArchiveOne Discovery now fully supports Exchange Server 2007 SP1.

## Enhancements

### **Improvements to the Scheduling User Interface**

A number of improvements have been made to the scheduling user interface to bring in line with some of the mainstream scheduling tools and therefore make it easier to use.



## Fixes

| ID   | DESCRIPTION   |
|------|---|
| 1587 | Policy results should indicate if PST policy was uncoupled or not.  |
| 1638 | Need to consider UI for 'uncoupled PSTs'.   |
| 1649 | PSTProc 'command line usage' needs updating.  |
| 1656 | PST processor is getting crash when we process the uncoupled PST in XP machine.   |
| 1657 | Where to search : The selected mailboxes are not getting listed in the 'Selected mailbox' session of 'Choose mailboxes' window.   |
| 1664 | Enabled PST Processing menu item should be enable when we right click a discovered uncoupled PST.   |
| 1667 | Set version assurance to September 2008.  |
| 1669 | The Message 'Unable to open Mailbox, error 8004011d' needs to be updated.   |
| 1670 | Installation (Custom Setup): The module description for 'PST Processor' should need to be updated.  |
| 1671 | Licensing: Version assurance expiration date for server is wrong.   |
| 1675 | Configuration (Diagnostics): The 'Send Trace file', 'Send Previous Trace' and 'Send Process Summary' buttons should be disable, if Outlook is not installed in Discovery machine.                                     |
| 1677 | Folder Exclusion Manager: Name of the command buttons are wrongly displaying sometimes.   |
| 1679 | Folder Exclusion Manager: Home server name is not displaying in the Folder exclusion manager window.  |
| 1683 | Processing Scope: The processing scope option we selected must not change after we stop and start the service.  |
| 1690 | Cannot change the evaluation license key to full license key with a limited mailbox count.  |
| 1693 | Search Dumpster Result: The status column of the dumpster search details are marked in 'RED' colour.  |
| 1698 | PST Processing Result: The PST processing result window has the header 'Archive One Policy'. It should be 'Archive one Discovery Manager'   |
| 1699 | Should not allow to copy or move messages to a PST and process uncoupled PST.   |
| 1700 | Should not allow to copy or move messages to a Mailbox and process uncoupled PSTs.  |
| 1702 | A message 'PST processing does not support mailing policy results, please either disable PST processing or change the action' should prompt if we select the option 'Uncoupled PST' and policy action 'Mail results'. |



|      |   |
|------|---|
| 1705 | Uncoupled PST processing: changing the option from 'Process only enabled PSTs' to 'Process all PSTs' is affecting the 'PST discovered node as well. |
| 1708 | The option 'Process all PST's' is not working.  |
| 1712 | Uncoupled PST Processing: The result details, listing in the 'View PST result' window are wrong.  |
| 1715 | Copy to the selected location: A message should prompt, if the policy has 'uncoupled PST' option selected and Discovery info on the policy action.  |
| 1752 | Upgrading from AF to Discovery: The mailboxes selected in the AF policies are not being displayed in the Discovery.                                 |
| 1753 | Upgrading from AF to Discovery: An MMC error report is populating when we expand the public folder tree in 'Folder Exclusion manager'.              |
| 1756 | A message should prompt if we specify a UNC followed by uncoupled_file command.   |
| 1757 | A message should prompt if we specify a file name followed by uncoupled_path command.   |
| 1768 | MANUAL in 'AF' section, document uncoupled PST processing.  |
| 1781 | Discovery doesn't appear to delete the MAPI profile once it's finished with it.   |
| 1790 | The install of the new version should require the uninstall of the old version first.   |
| 1791 | Where to search>selected mailboxes and Dlist: User selection process not removing duplicate users.  |
| 1802 | Manual: The screen shot in the 'Defining roles' behaviour' session is old.  |
| 1803 | Manual: Must specify that the user who does not have administrative rights cannot process the uncoupled PST.  |
| 1813 | PST Proc processes ALL my policies regardless of whether they are defined as processing PSTs or not.  |
| 1814 | Manual: Does the manual need to mention uncoupled (unicode) PSTs as a new feature in version 6 or are we sneaking it in?                            |
| 1821 | Uncoupled pst processing: if it cannot process a PST, it should skip it and move onto the next one rather than halting.                             |
| 1853 | Should not allow to process an uncoupled PST with a policy owning role set for specified mailboxes.   |
| 1856 | A message 'An error occurred trying to access the uncoupled path argument' is occurring if I specify a path/filename which does not exist.          |
| 1857 | A message 'An error occurred trying to access the uncoupled path argument' is occurring if I specify a path on a network share.                     |
| 1858 | A message 'An error occurred trying to access the uncoupled path argument' is occurring if I specify a path which has a space on it.                |
| 1859 | PSTs that are in the similarly named folders are processed.   |
| 1874 | AOne Engine HTML page: The Admin version displaying in the Aone Engine html page is wrong.  |



|      |   |
|------|---|
| 1879 | Cannot discover an uncoupled PST.   |
| 1907 | Schedule migration from 5.0 to 6.0.   |
| 1908 | Policy scheduled at the end of the month and 'every x mins' causes 'Unknown error'. |



## **Known Issues**

| <b>ID</b> | <b>Description</b>   |
|-----------|--|
| 1710      | Can probably remove settings page with LDAP on.  |
| 1711      | 'where to search' dialog taller than 800x600 screen will allow.  |
| 1754      | A message should prompt if we do not specify the path/ filename in the -uncoupled_path/ -uncoupled_file command line.                    |
| 1755      | A message should prompt if we do not specify the -uncoupled_path/ -uncoupled_file command in the command line.                           |
| 1758      | Altering the permission of PST discovered node should not alter the permissions of uncoupled PST node.                                   |
| 1767      | Search dumpster result: The status column appears in Red color. Red being the wrong color to use as it makes it look like an error.      |
| 1806      | Password protected uncoupled PST: The trace file does not have correct information when we process a password protected uncoupled PST.   |
| 1852      | Trace file should have the details of why it has failed to process the PST, in case the search folder does not have any PSTs to process. |
| 1880      | AOneDiscMonitor.exe has wrong copyright details.   |
| 1882      | Manual: Configuration settings have no help page.  |
| 1883      | Uncoupled PST message about administrative rights could be better.   |